



TERMS & CONTACT INFO



Terms:

The Infinity Collection sells wholesale only.

We custom manufacture each order. As every item is hand made, we may require up to eight weeks to prepare your shipment. We prefer to ship full orders, your savings will be substantial if all items are shipped at once.

Please note the following when placing your order:

- 1) Minimum billing: USD \$500.00 per order.
- 2) Discount: 10% for orders totaling USD \$2000.00 or more.
- 3) Maximum 500 pieces per order.
- 4) Deposit: 50% of order required in advance of manufacture.
- 5) Balance due: At shipping time.
- 6) Credit approval required on first time clients (Please forward credit references.)
- 7) Shipping and handling not included. You will be quoted shipping with your order, if required. FOB Indonesia.
- 8) USA Clients only: We will ask you to wire transfer funds to our bank in New York City.
- 9) Worldwide Clients: We will ask you to wire transfer to our bank in Indonesia, payable in USD or IDR.
- 10) We will forward payment information upon approval and receipt of your order.

Warranty:

All items are guaranteed against manufacturing defects. The nature of hand paint and batik processes, by nature, means slight variations in color and patterns will occasionally occur. All items are pressed and inspected before shipping; quality is our main goal. Please email us with any concerns and we will gladly address them accordingly.

Shipping:

We can ship FEDEX, UPS, DHL, sea cargo, air freight or any viable means you may suggest. You may provide an account number for UPS or FEDEX for direct billing. All items are packed individually, in cellophane display sleeves, and packed to garment industry standards.

For US clients only: the US Government charges a quota on all clothing items and this cost will be added to your bill. We will forward the amount of the quota upon approval of your order.

Contact Us:

The Infinity Collection offices and factory are located in Indonesia. Please consider that we are +8 hours GMT. This means we are 16 hours ahead of Los Angeles and 13 hours ahead of New York City, standard time. We are generally eight hours ahead of Europe.

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Acknowledgments:

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